

About us

Founded in 2013 in Dammam, the vibrant heart of Saudi Arabia's industrial sector, Support Lines has grown from a promising startup into a beacon of service excellence and innovation.

Originating from the bustling oil hub of the Eastern Province, we have rapidly evolved, extending our reach and enhancing our capabilities to meet and exceed the dynamic needs of our clients in various sectors, including oil and gas, petrochemicals, and more.

Our journey is driven by a commitment to quality and a deep understanding of our client's requirements, ensuring we deliver solutions that are not only effective but also sustainable.





VISION

"Our vision is to forge a path toward long-term sustainable growth, enriching our customers' operations with world-class, highly differentiated products and services. We aim to be the gold standard in our industry, recognized for our superior returns and forward-thinking approach".



MISSION

"We are on a mission to establish ourselves as a leader in the industry, renowned for the exceptional quality, reliability, and customer satisfaction we deliver. Our goal extends beyond national borders, aiming for regional and international acclaim by consistently providing top-tier services and products"



VALUES

Integrity

Weadhere to high ethical standards, ensuring our decisions are transparent and honest.

• Pursuit of Excellence

Our relentless drive to surpass what we previously achieved sets us apart. We aim to elevate every project beyond our client's expectations.

Accountability

Each team member embraces full responsibility for their actions, contributing to our collective success.

Why support lines

At Support Lines, we do more than just supply products we deliver value through an integrated supply chain built on speed, reliability, and strategic expertise.

Our deep industry knowledge, global sourcing network, and client-focused logistics solutions make us a trusted partner across multiple sectors .

With a strong foundation in procurement, warehousing, and after-sales service, we ensure our clients receive end-to-end support from planning to delivery.



QUALITY & SAFETY POLICY

At Support Lines, our commitment to excellence is paralleled by our dedication to safety and quality. Certified to ISO9001:2015,14001:2015 and ISO 45001:2018 standards, we maintain a rigorous quality management system, ensuring each project is executed precisely and adhering to the highest safety and operation alintegrity standards.

This dual commitment protects our workforce and provides the reliability and excellence of our deliverables, safeguarding your investments and the environment.

Our approach combines strategic planning with proactive risk management, creating a safe workplace and delivering services that clients can trust without reservation. This policy underpins every operation, fostering a culture where quality and safety converge through continuous improvement and innovative practices.

By navigating the complexities of modern industries with agility and expertise, Support Lines stands as your partner in achieving exceptional results and advancing safely and effectively toward a prosperous future.



INDUSTRIAL RELATIONS

KEY PILLARS OF OUR INDUSTRIAL RELATIONS STRATEGY

At Support Lines, we recognize the critical importance of establishing and maintaining high standards of industrial relations on every project site. Our proactive planning and management approach is designed to foster a positive, compliant, and efficient working environment. To achieve this, we implement the following key measures:

- Experienced and skilled work force
- Clear and Defined Service Expectations
- Compliance and Ethical Standards
- Effective Dispute Resolution

QUALITY CONTROL

At Support Lines, Quality Control is recognized as a vital management tool, central to our operational strategy and project execution. We see it not only as a means to uphold standards but also as a proactive method for maintaining and continuously improving quality while ensuring cost efficiency. Our approach integrates Quality Control into every phase of our operations—from planning and procurement to execution and final delivery—enabling us to: • Proactively identify and mitigate risks that could compromise quality or lead to costly rework. • Streamline processes through consistent monitoring and evaluation, fostering a culture of continuous improvement. • Optimize resource utilization, reducing waste and enhancing productivity across all project areas. • Deliver reliable, high-standard outcomes that meet both regulatory requirements and client expectations.

STANDARDS & COMPLIANCE

At Support Lines, we maintain a firm commitment to quality compliance, adhering rigorously to internationally recognized standards including NACE, SSPC, CSA, ISO, and ASTM, in conjunction with the Owner's project specifications. These standards serve as the foundation for our quality assurance framework, ensuring that every project is completed to the highest levels of technical and operational excellence.

Our approach to Quality Control extends far beyond production. It is an organization-wide responsibility embedded in every facet of our operations—from initial project planning and resource allocation, through staff training and competency development, to final execution and project handover.

This holistic and structured approach allows us to consistently deliver projects that meet or exceed expectations, reinforcing our reputation for quality, reliability, and professionalism.











Certificate Of Registration

This is to certify that the Quality Management System of

Support Lines General Contracting Company

King Saud Street, Al Khonini Building, 3rd Floor, Office #301 & 302, P.O. Box 5529, Dammam 32241-8529, Kingdom of Saudi Arabia

has been assessed and registered by TNV as conforming to the requirements of:

ISO 9001:2015 (Quality Management System)

For the following Scope

Surface Preparation using Abrasive Blast Cleaning, Industrial Coating, Decorative Painting,
Concrete Repair, Fire Proof, Trading, Safety Risk Assessment and Technical Support Services

TNV is accredited by United Accreditation Foundation (UAF), Status of Certificate can be verified on

	www.tnvworld.com & www	Liafcertsearch.org	
Certificate Number	240821016601	Initial Issue Date	21" Aug. 2024
Current Issue Date	21" Aug. 2024	Validity of this Certificate	20" Aug. 2025
1st Surveillance Date	21° Jul. 2025	Recertification due on	20 th Aug. 2027
2 nd Surveillance Date	21" Jul. 2026	Revision No./Date	00
Issue No.	01	IAF Code	A28.29.34



MANAGEMENT SYSTEM CERTIFICATE





Certificate Of Registration

This is to certify that the Occupational Health and Safety Management System of

Support Lines General Contracting Company

King Saud Street, Al Khonini Building, 3rd Floor, Office #301 & 302, P.O. Box 5529, Dammam 32241-8529, Kingdom of Saudi Arabia

has been assessed and registered by TNV as conforming

ISO 45001:2018

(Occupational Health and Safety Management System)

For the following Scope

CERTIFICATE Surface Preparation using Abrasive Blast Cleaning, Industrial Coating, Decorative Painting, Concrete Repair, Fire Proof, Trading, Safety Risk Assessment and Technical Support Services

www.tnvworld.com & www.iafcertsearch.ord

Certificate Number	240821036601	Initial Issue Date	21" Aug. 2024
Current Issue Date	21" Aug. 2024	Validity of this Certificate	20° Aug. 2025
1" Surveillance Date	21° Jul. 2025	Recertification due on	20° Aug. 2027
2 rd Surveillance Date	21° Jul. 2026	Revision No./Date	00
Issue No.	01	IAF Code	28, 29, 34



SYSTEM





Certificate Of Registration

This is to certify that the Environment Management System of

Support Lines General Contracting Est.

King Saud Street, Al Khonini Building, 3rd Floor, Office #301 & 302, P.O. Box 5529, Dammam 32241-8529, Kingdom of Saudi Arabia

has been assessed and registered by TNV as conforming to the requirements of:

ISO 14001:2015

(Environment Management System)

For the following Scope

Surface Preparation using Abrasive Blast Cleaning, Industrial Coating, Decorative Painting, Concrete Repair, Fire Proof, Trading, Safety Risk Assessment and Technical Support Services

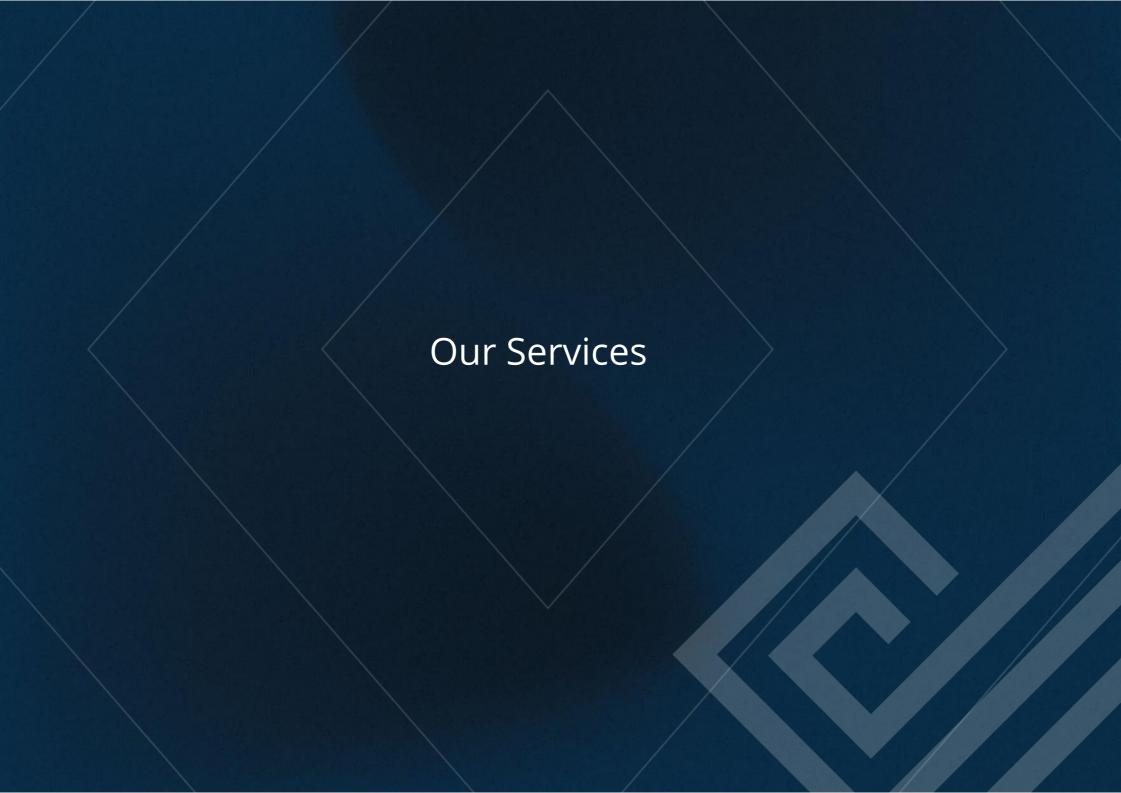
TNV is accredited by United Accreditation Foundation (UAF), Status of Certificate can be verified on www.tnvworld.com & www.iafcertsearch.org

Certificate Number	240607026602	Initial Issue Date	07th Jun. 2024
Current Issue Date	07th Jun. 2024	Validity of this Certificate	06th Jun. 2025
1 st Surveillance Date	07th May 2025	Recertification due on	06th Jun. 2027
2 nd Surveillance Date	07 th May 2026	Revision No./Date	00
Issue No.	01 May 2020	IAF Code	28&34



SYSTEM CERTIFICATE





BLASTING & PAINTING PROTECTIVE COATINGS

At Support Lines, we deliver innovative, high-quality blasting and painting solutions tailored to meet industry standards and client specifications. Our services encompass a wide range of components, including Pipes & Spools, Fittings & Valves and Vessels & Tanks.



DEGREASING AND CHEMICAL CLEANING

At Support Lines, we provide innovative, high-quality degreasing and chemical cleaning solutions designed to effectively remove surface and embedded contaminants. Our services are tailored to eliminate unwanted stains, oils, trapped chemicals, dust, and debris from industrial components.



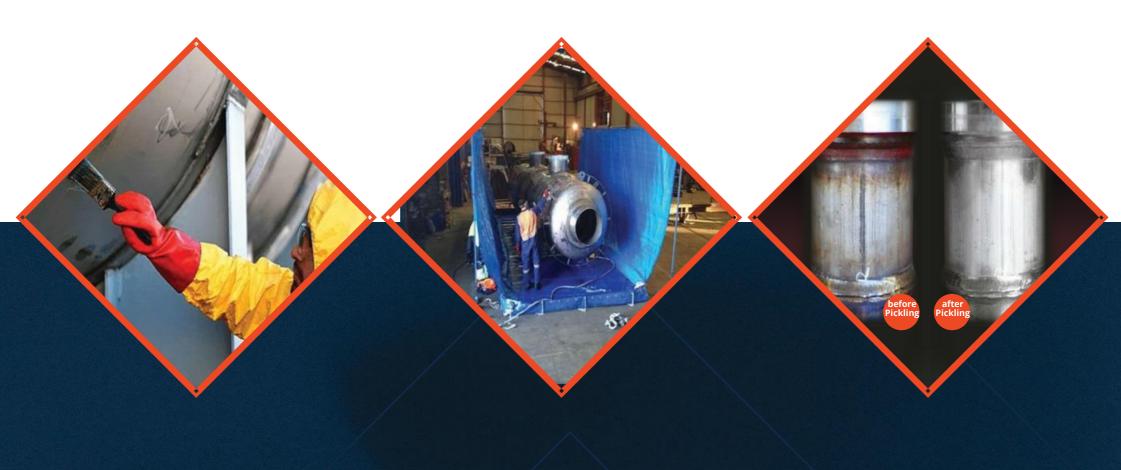
ABRASIVE BLASTING & HIGH-PRESSURE WATER WASHING

At Support Lines, we perform Abrasive blasting with a huge variety of different blasting media and media sizes and Ultra-high pressure water jetting with up to 40.000 psi as per industry standards and client specifications.



PICKLING AND PASSIVATION

At Support Lines, we perform Pickling to remove Impurities and etch the steel surface of Pipes Vessels and perform the passivation to remove impurities and enhance the chromium level on the surface as per client specification and HSE Compliance.



SPECIALIZED COATING

At Support Lines, we perform all the Specialized Coating like APCS 117, APCS-27 & APCS 28 (Belzona/Durapol/Loctite/Thermal Insulation/Permanent CUI Protection) as per Client specifications and Approved procedures.



FLOOR EPOXY COATING

Our Floor Epoxy Coating Services offer a durable, chemical-resistant, and aesthetically pleasing solution for flooring in industrial and commercial spaces. We use high-quality epoxy coatings that provide long-lasting protection against wear and tear, as well as resistance to spills, chemicals, and heavy traffic.



MAJOR PROJECT (ONGOING & COMPLETED)

			2025		
PROJECT NAME	SRBP FIREPROOFING -RIYADH BULK PLANT DTS -PAINTING OF CHAMBERS, DMS & ACCUMULATORS WEIDMULLER -PAINTING OF STRUCTURES PETRONASH -PAINTING OF MISCELLENEOUS STEEL D'HONT -PAINTING OF FABRICATED MATERIAL CLEVELAND -PAINTING OF HANDRAILS RAWABI ARCHER -INTERNAL PAINTING OF PIPES SPECIALIZED STEEL VALVES SAFAMI -PAINTING OF VESSELS AMPLE SOLUTION -PAINTING OF JET FUEL TANKS IN SATORP ZAMIL PEB -REPAIR OF BRIDGES SWCC JIDCO -COATING OF VESSELS GCC -AMIRAL PAINTING PROJECT FLOWSERVE -PAINTING OF VALVES PRO BUILD GLOBAL -PAINTING OF MANIFOLD ZIMIPCO -PAINTING OF FIN FAN COOLERS ZAMIL -PAINTING OF SCRAPPER EGI -PAINTING OF VALVES MADARAT FIC -PAINTING OF PIPES L&T - PAINTING OF VESSELS SEPCO -FBE COATING OF PIEPS & FITTINGS PETRO VALVES —COATING OF VALVES	ACTIVITY	FIREPROOFING OF STRUCTURES PAINTING OF CHAMBERS,DMS&ACCUMULATORS PAINTING OF STRUCTURES PAINTING OF MISCELLENEOUSSTEEL PAINTING OF FABRICATEDMATERIAL PAINTING OF HANDRAILS INTERNAL PAINTINGOFPIPES PAINTING OF VALVES INTERNAL & EXTERNAL PAINTINGOFVESSELS INTERNAL & EXTERNAL PAINTINGOFJETFUELTANKS FIREPROOFING REPAIROFBRIDGES PAINTING OF VESSELS PAINTING OF VESSELS PAINTING OF VALVES,FEET SUPPORT AND LIFTING LUGS PAINTING OF MANIFOLD PAINTING OF FIN FANCOOLERS PAINTING OF SCRAPPER PAINTING OF VALVES SPECIALIZED PAINTINGOFPIPES PAINTING OF VESSELS FBECOATING OF PIPES&FITTINGS COATING OF VALVES	CLIENT	RAWABI BUTEC DTS WEIDMULLER PETRONASH D'HONT CLEVELAND RAWABI ARCHER ORION VALVES SAFAMI STS - SATORP ZAMIL PEB JIDCO GCC FLOWSERVE PRO BUILD GLOBAL ZIMIPCO ZAMIL PEB EGI MADARAT L&T SEPCO PETRO VALVES
			2024		
PROJECT NAME	DTBP/SRBP PROJECT -DUBA TABUK	ACTIVITY	2024 PAINTINGOFSPOOLS	CLIENT	RAWABI BUTEC
PROJECT	DTBP/SRBP PROJECT -DUBA TABUK	ACTIVITY		CLIENT	RAWABI BUTEC
PROJECT PROJECT NAME	DTBP/SRBP PROJECT - DUBA TABUK PICKLING AND PASSIVATION OF VARIOUS EQUIPMENT VEOLIA – BLASTING AND PAINTING OF WATER TANKS GULF HEAVY INDUSTRIES – BLASTING AND PAINTING OF PRESSURE VESSELS	ACTIVITY	PAINTINGOFSPOOLS	CLIENT	RAWABI BUTEC SAIPEM VEOLIA GHI
PROJECT PROJECT NAME	PICKLING AND PASSIVATION OF VARIOUS EQUIPMENT VEOLIA –BLASTING AND PAINTING OF WATER TANKS GULF HEAVY INDUSTRIES –BLASTING AND	ACTIVITY	PAINTINGOFSPOOLS 2023 PICKLING AND PASSIVATION PAINTING OF WATER TANKS	CLIENT	SAIPEM VEOLIA
PROJECT PROJECT NAME NAME	PICKLING AND PASSIVATION OF VARIOUS EQUIPMENT VEOLIA –BLASTING AND PAINTING OF WATER TANKS GULF HEAVY INDUSTRIES –BLASTING AND	ACTIVITY ACTIVITY ACTIVITY	PAINTINGOFSPOOLS 2023 PICKLING AND PASSIVATION PAINTING OF WATER TANKS PAINTING OF VESSELS	CLIENT CLIENT	SAIPEM VEOLIA
PROJECT	PICKLING AND PASSIVATION OF VARIOUS EQUIPMENT VEOLIA –BLASTING AND PAINTING OF WATER TANKS GULF HEAVY INDUSTRIES –BLASTING AND PAINTING OF PRESSURE VESSELS AGS JAFURA UPSTREAM PIPELINES PETRORABIGH – WATERPROOFING IN THEIR FACILITY NCC –BLASTING AND PAINTING OF ELECTRIC TOWER STRUCTURES IMI –BLASTING AND PAINTING OF LOGO IN GOLIATH CRANES	ACTIVITY	PAINTINGOFSPOOLS 2023 PICKLING AND PASSIVATION PAINTING OF WATER TANKS PAINTING OF VESSELS 2022 PAINTING OF PIPES & SPOOLS WATERPROOFING PAINTING OF ELECTRIC TOWER STRUCTURES	CLIENT	SAIPEM VEOLIA GHI SAIPEM PETRORABIGH NCC
PROJECT	PICKLING AND PASSIVATION OF VARIOUS EQUIPMENT VEOLIA –BLASTING AND PAINTING OF WATER TANKS GULF HEAVY INDUSTRIES –BLASTING AND PAINTING OF PRESSURE VESSELS AGS JAFURA UPSTREAM PIPELINES PETRORABIGH – WATERPROOFING IN THEIR FACILITY NCC –BLASTING AND PAINTING OF ELECTRIC TOWER STRUCTURES IMI –BLASTING AND PAINTING OF LOGO IN GOLIATH CRANES	ACTIVITY	PAINTINGOFSPOOLS 2023 PICKLING AND PASSIVATION PAINTING OF WATER TANKS PAINTING OF VESSELS 2022 PAINTING OF PIPES & SPOOLS WATERPROOFING PAINTING OF ELECTRIC TOWER STRUCTURES PAINTING OF LOGO	CLIENT	SAIPEM VEOLIA GHI SAIPEM PETRORABIGH NCC

Blasting And Painting Manpower

110 Total Crew Members

21 Abrasive Blasters

18 Spray Painters

Our team comprises skilled professionals with diverse expertise in industrial surface treatments and protective coatings.

Experienced professionals in advanced surface preparation techniques.

Our team Comprises skilled professionals with diverse expertise in industrial surface treatments and protective coatings.

49 Skilled Labor Brush painters & Helpers

QA/AC Inspectors

20

Our team Comprises skilled professionals with diverse expertise in industrial surface treatments and protective coatings.

Experienced and NACE Certified QA/QC Inspector for types of Quality Inspection and for Projects (Aramco, SABIC, AMIRAL & Non-Aramco).

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Blasting And Painting Equipment

08 Air Compressor Own & Rental

We have Air Compressor of 850 cfm & 400 cfm working at different Projects.

12 After Cooler

Aftercoolers well maintained and calibrated to cater our projects.

04 Forklift

Forklift with 10 tons capacity in Painting Yard and various Projects.

20 Blasting Pot With Full Set

We have well equipped state of the art Blasting Pots with full set to cater our projects.

Aftercoolers well maintained and calibrated hydrotested to cater our projects.

Paints Storage Container

Paint Storage container (40' & 20') with Aramco & Amiral Project Approval.

20 Spray Pump

Spray pumps well maintained and calibrated to cater our projects.

1 Inspection Test kit

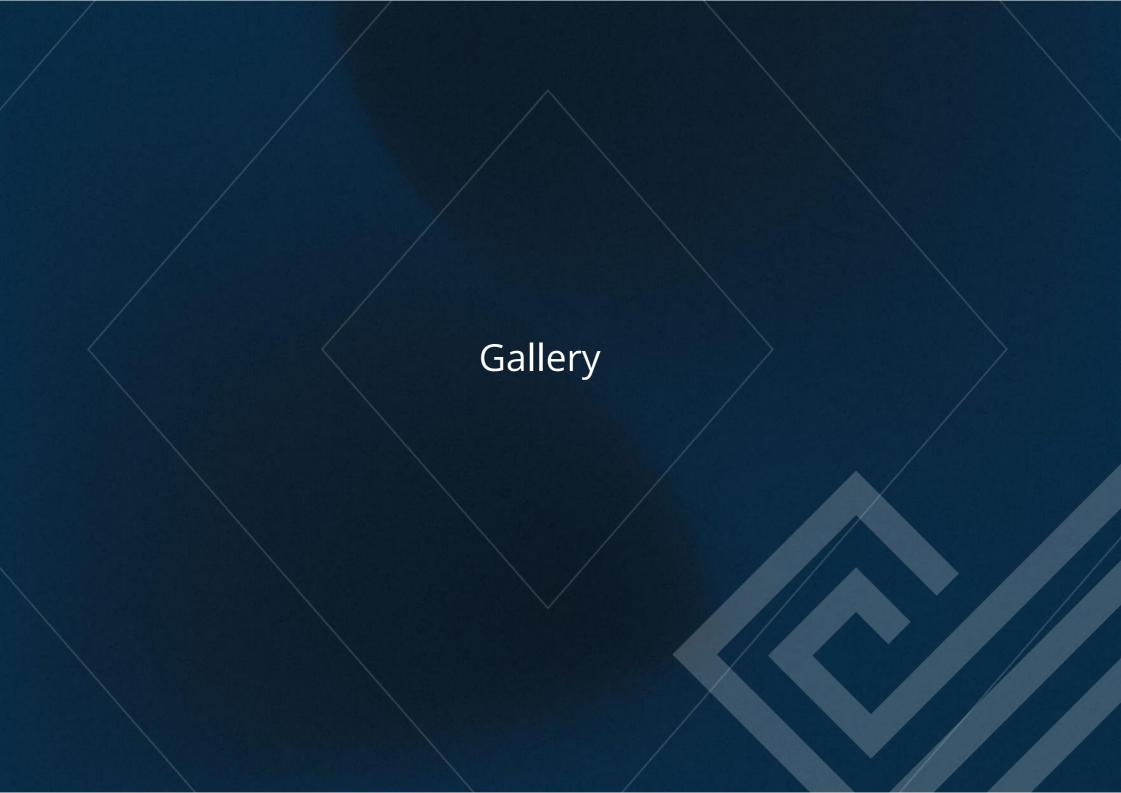
Mix of Elcho-meter and Posit Ector equipment which are Office well maintained and calibrated to cater our projects.

04 Office Container

Office Container for Staffs and Client Representatives.

Sample JCC For Our Aramco Approved Manpower







GCC/AMIRAL MOCK UP IN PAINTING YARD

INTERNATIONAL - قيمالدا MARITIME — تادلنما



SAND BLASTING



INSPECTION - SAFAMI



SPRAY PAINTING - DTS



SPRAY PAINTING - RAWABI BUTEC

STENCELING - IMI



SPRAY PAINTING - ZAMIL SSD



SPRAY PAINTING - RAWABI BUTEC



SPRAY PAINTING - ZAMIL SSD



SPRAY PAINTING - RAWABI BUTEC



SPRAY PAINTING - FLOWSERVE VALVES



SPRAY PAINTING - GCC AMIRAL



PAINTING OF VESSELS – SAFAMI



PAINTING OF VESSELS - SAFAMI







FINAL INSPECTION



PAINTING OF PIPES – AMPLE SOLUTION



VESSEL PAINTING – ZAMIL PED



GCC/AMIRAL MOCK UP IN PAINTING YARD



SPRAY PAINTING – ZAMIL



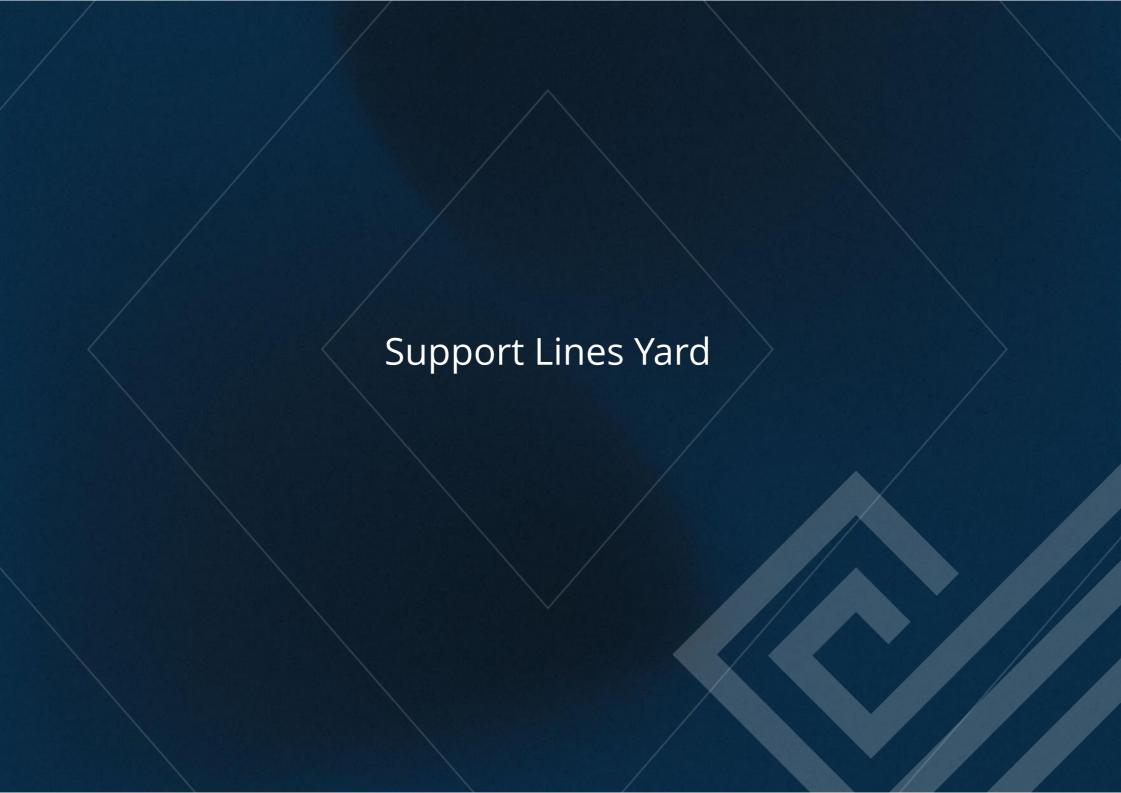
SPRAY PAINTING – GCC AMIRAL



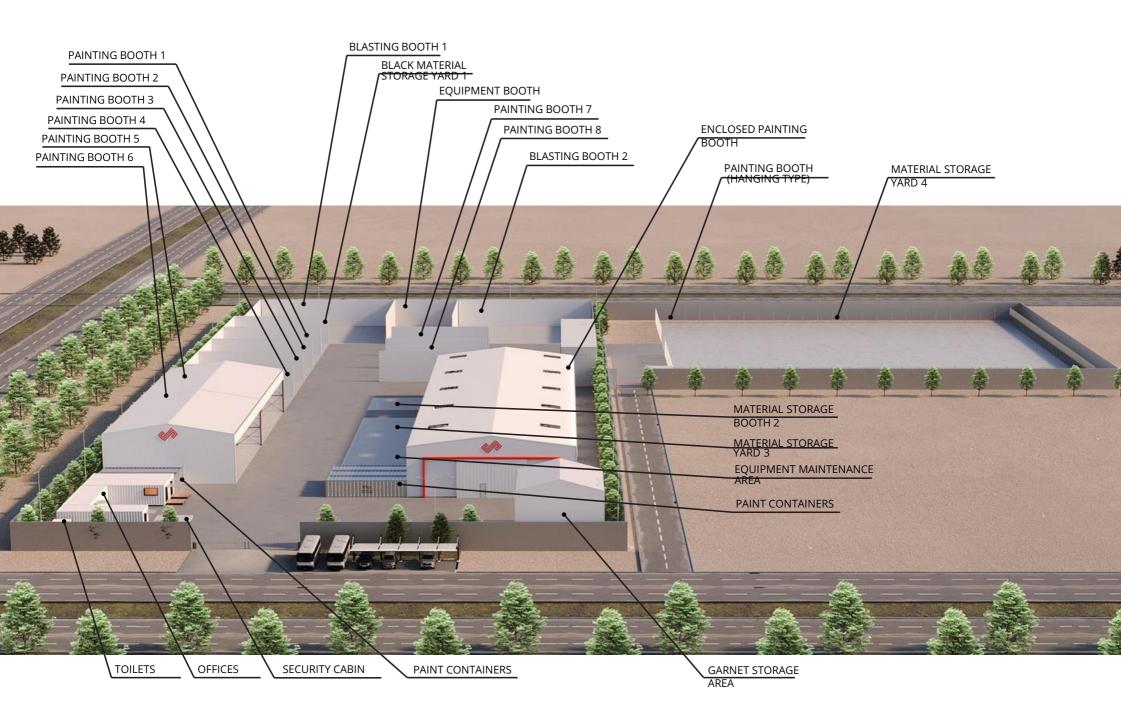
SPRAY PAINTING - DTS



GCC/AMIRAL MOCK UP IN PAINTING YARD









Our Clients















SINOPEC















































Industrial@supportlines.net